

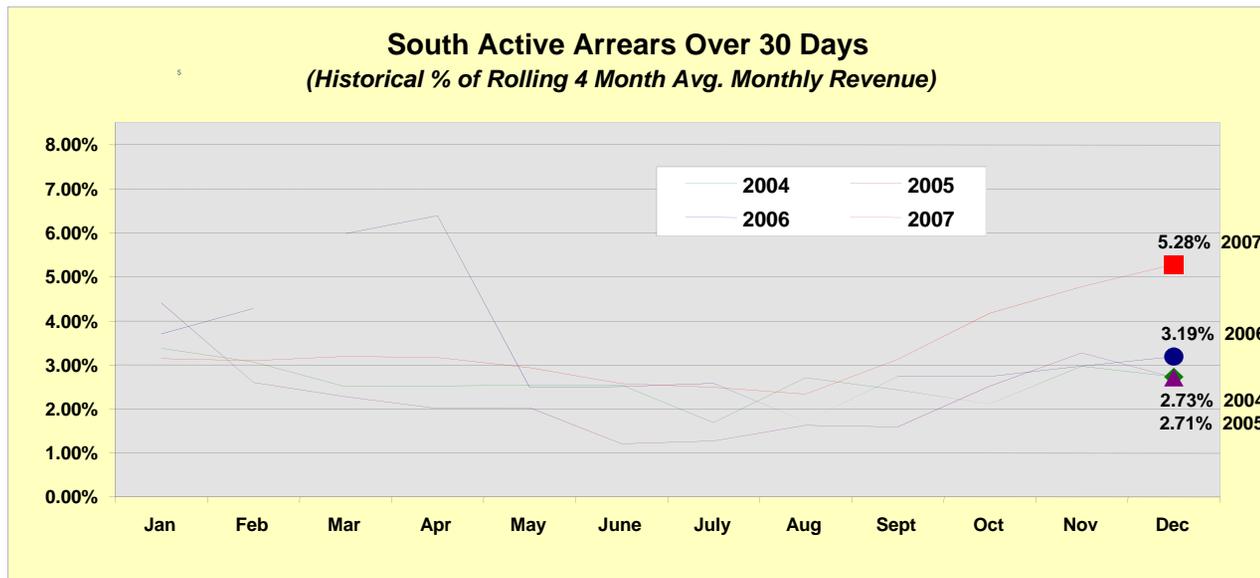
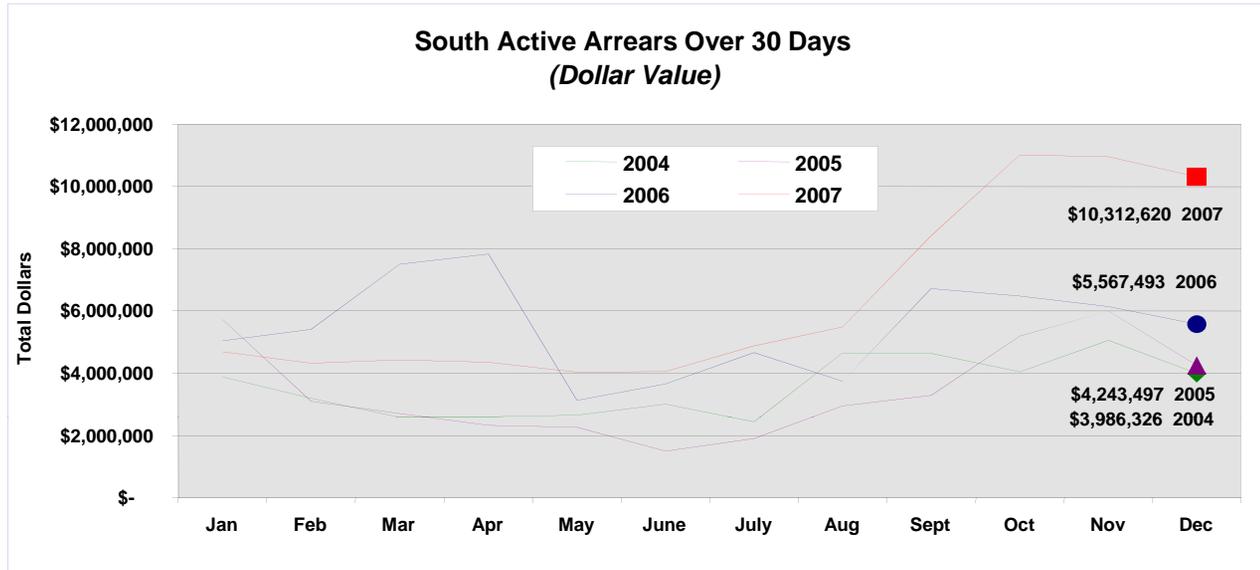


**NV Energy South and North  
Active Arrears  
Inactive Arrears  
Payment Arrangements  
Closed Disconnect Non-Payments  
Balance Carried Forward  
Total Residential Customers  
2005 – July 2010**



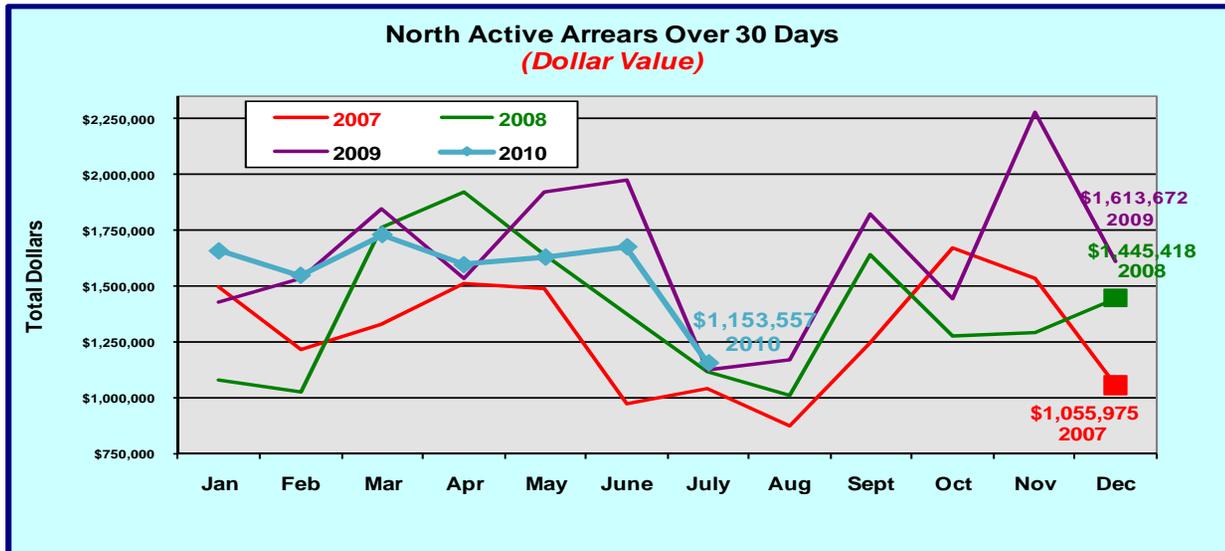
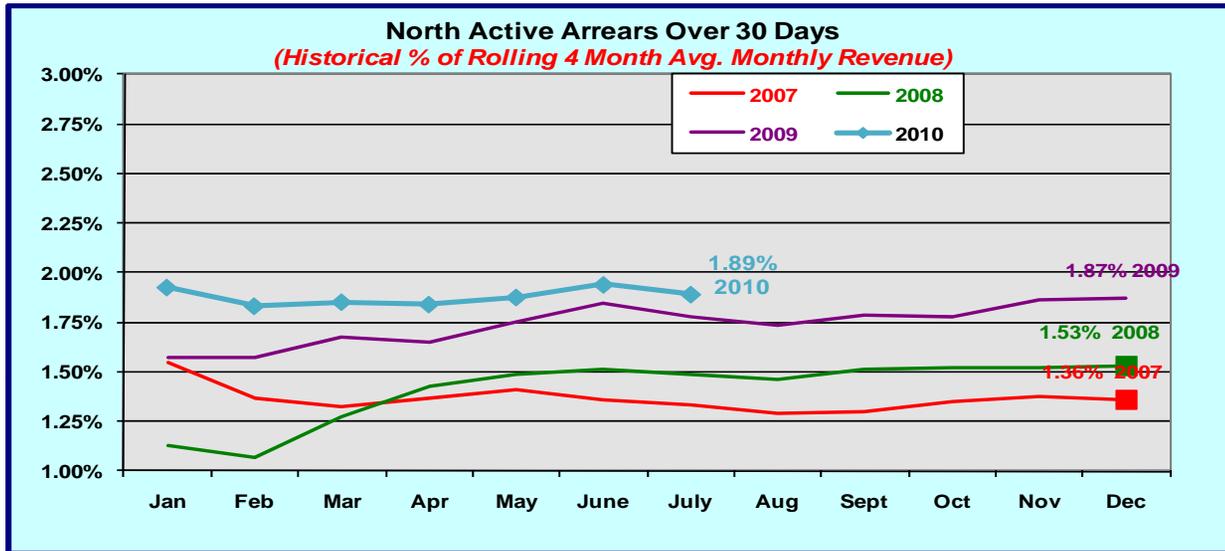


## NV Energy South Active Arrears 2004 – 2007 Residential & Commercial



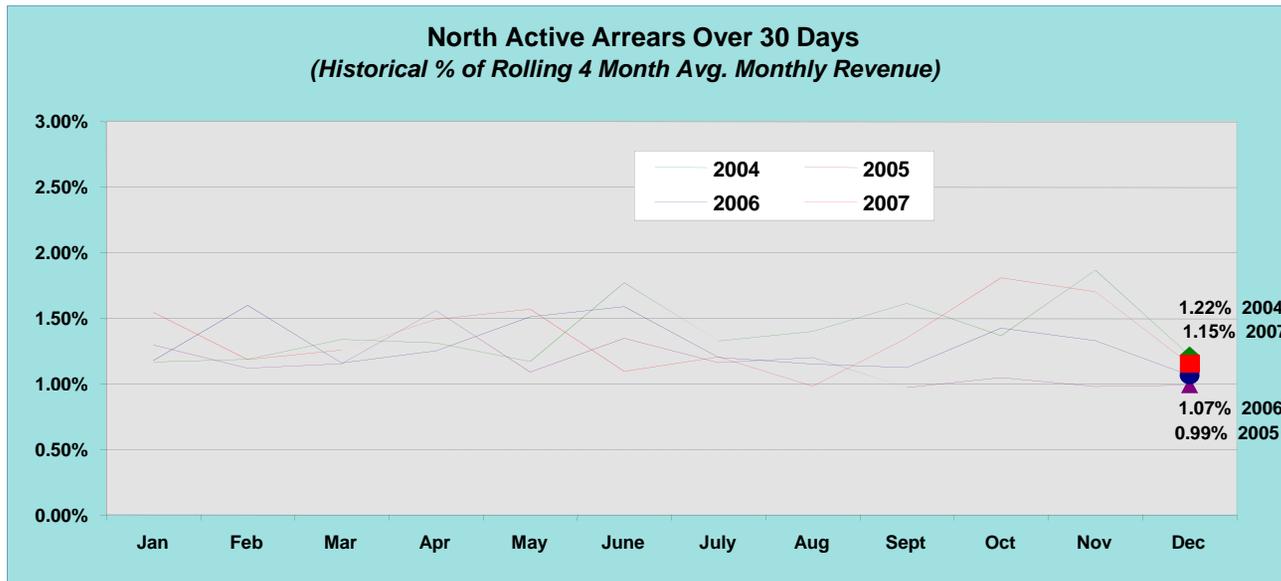
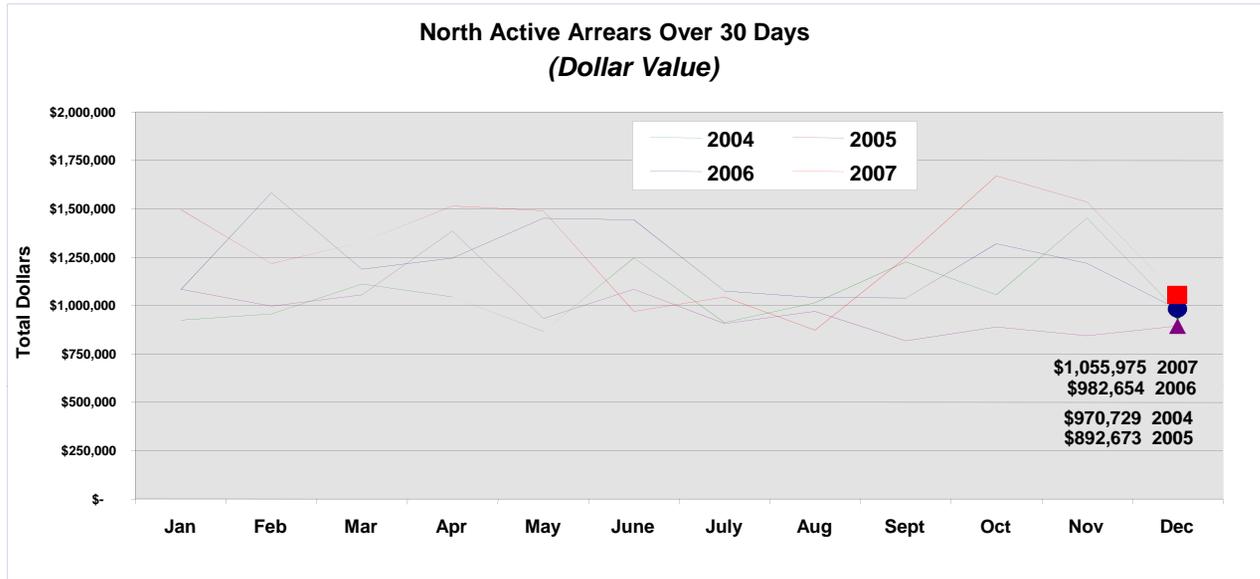


## NV Energy North Active Arrears 2007 – 2010 Residential & Commercial



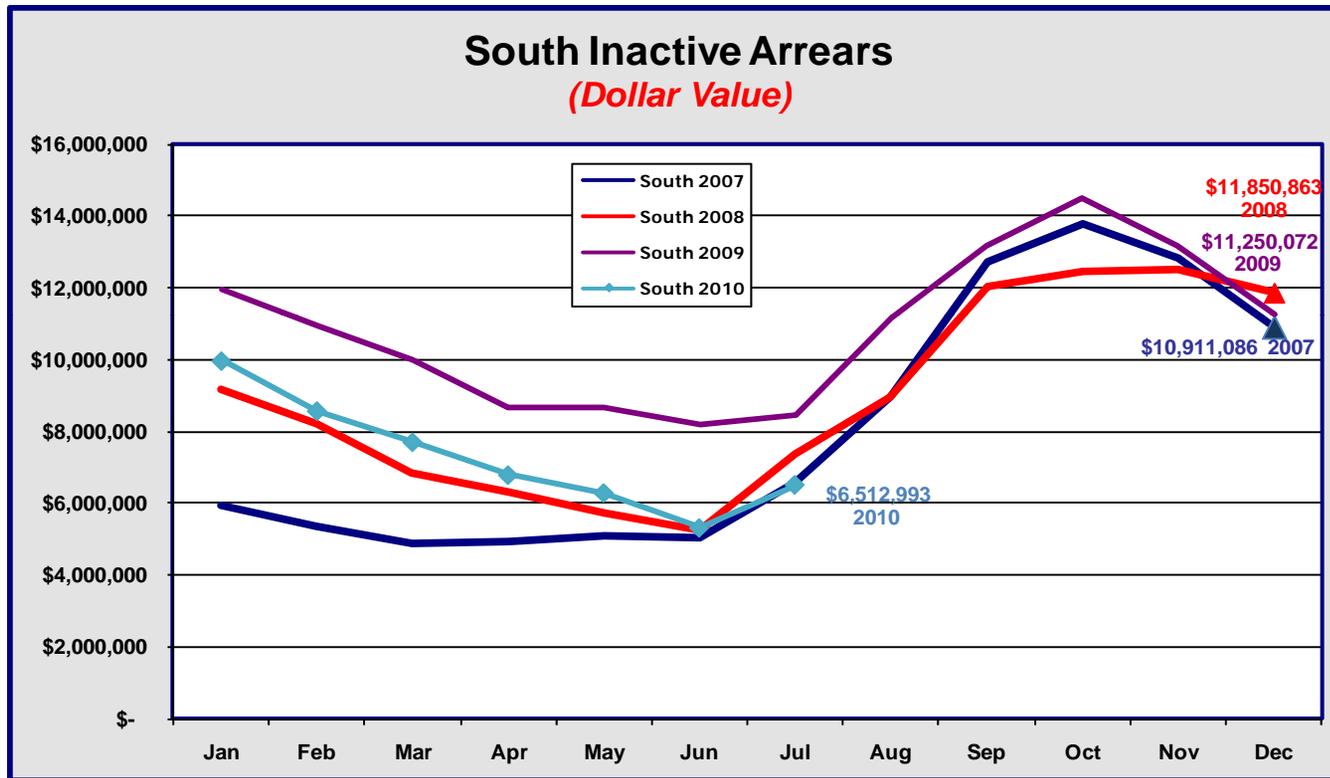


## NV Energy North Active Arrears 2004 – 2007 Residential & Commercial





## NV Energy South Inactive Accounts 2007 – 2010 Residential & Commercial







**NV Energy**  
**Total Residential Customers**  
**2005 – July 2010**

**South**

<b>Date</b>	<b>Total Residential Customers</b>
December 2005	682,753
December 2006	711,499
December 2007	724,950
December 2008	725,856
December 2009	726,174
July 2010	728,591

**North**

<b>Date</b>	<b>Total Residential Customers</b>
December 2005	265,785
December 2006	272,485
December 2007	275,933
December 2008	274,951
December 2009	276,257
July 2010	276,357